



Innovative Healthcare Solutions



Bringing Innovative Ideas to Healthcare Traditions

Welcome to Innovative Healthcare Solutions (IHS) E-News quarterly electronic publication that gives you the most up-to-date information on our client collaborations. In an effort to provide you with 'current events' IHS has posted this quarter's top stories. We hope you will find them informative and news-worthy. Presented by Innovative Healthcare Solutions, Inc., Principals Robin Bayne and Patricia Stewart.



The company retreat was held in Park City, Utah this year and was a great success. IHS holds an annual retreat to learn new products, keep up to date with industry information and team building. This year we were fortunate to have motivational speaker, Chris Waddell who in 1988 was in a skiing accident that left him paralyzed from the waist down. In addition to his many achievements, which includes becoming the most decorated male skier in Paralympic history, and his successful summit of Mount Kilimanjaro, Chris talks to the resilience of the human condition to the quality of life. For additional information on Chris, you may visit his web site www.one-revolution.com.



Pat Stewart, Chris Waddell, Robin Bayne

In the NEWS:

IHS is pleased to announce that we are in the beginning stages of forming a new vendor partnership with **Epic Systems** in Madison, WI. We currently have four consultants who are becoming certified in Epic modules, and we look forward to growing this part of our business in the future.

IHS would like to recognize several of our customers and consultants that have recently met major milestones in their implementations. With recognition of course comes an appreciative “Thank You” for the efforts that these teams put into their projects and keeping our on-going client relationships strong and rewarding:

- We have been working with **Bloomington Hospital** the past year on multiple projects including the upgrade to 10.1 in which Billie Lineberry provided support and also assisted with the DAS implementation. Jill Thiele has recently joined the team to build iForms as they begin their HEO implementation. IHS is pleased to be involved with such a key part of this project.
- IHS is working with **Covenant Health** on several important projects that include the conversion from Legacy Clindoc to HED, the implementation of HEO, and the conversion of revenue cycle and clinical systems in a new facility. IHS consultants Pat Bracknell, Marlette Hoxmeier, Billie Lineberry, Molly Payton, Elizabeth Pruet, and Cheryl Radachowsky are enjoying working alongside the Covenant team on these initiatives and contributing to Covenant’s mission and commitment to excellence.
- IHS continues to provide product knowledge and expertise to **Central Florida Health Alliance (CFHA)** as they move from Legacy to HED, roll-out AdminRx and implement Business Objects. Our team members, Vicki Bozeman, Paula McCormick and Bryan Helstad have worked diligently with the teams from CFHA ensuring quality and timeliness. In addition, IHS Judy Tripp will begin working with the Surgery group to improve HSM.
- IHS is supporting our partner **Kadlec Regional Medical Center** as they kickoff a monumental project to convert their current clinical and financial systems to Epic. Consultants Misty Anguiano, Ethan Killgore, Daryl Lynn, and Jennifer Schaaf are becoming Epic certified and are working directly on the Epic implementation project. An IHS team with or consisting of Marquis Allen, Irene Berger, Don Bridges, Joe Flygare, Debbie Hinson, Paul Pisani, Jaylene Roberts, Jason Sanderson are working to support the current Kadlec systems while Kadlec employees devote their time to the Epic project. IHS is excited to have this opportunity to work with a great client partner, as well as a new vendor partner, and we look forward to a successful project.
- **Vanguard Health Systems (VHS)** continues to roll out their standardized HED, HEO, AdminRx, and Clinical Profile in the Phoenix market, which includes five hospitals. This significant project is coming to a closure with 3 markets live on these applications. Vanguard will next begin their 10.3 upgrade implementation in which our team, Jean Young, Jamie Davenport, Leslie Adams and Cindy Birt will assist. IHS is looking forward to working with the Vanguard team members in making this achievement.

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2010 KLAS Mid-Term Ranked #1 for Staff Augmentation with a score of 96.8
2010 KLAS Mid-Term Ranked #2 for Clinical Implementation Supportive with a score of 94.3
2010 KLAS Mid-Term Highest Score for Other Implementation Supportive
2010 KLAS Mid-Term Highest Score for Technical Services