



Innovative Healthcare Solutions

Bringing Innovative Ideas to Healthcare Traditions

Welcome to Innovative Healthcare Solutions (IHS) E-News quarterly electronic publication that gives you the most up-to-date information on our client collaborations. In an effort to provide you with 'current events' IHS has posted this quarter's top stories. We hope you will find them informative and news-worthy. Presented by Innovative Healthcare Solutions, Inc., Principals Robin Bayne and Patricia Stewart.

The past several months have presented many of us with numerous opportunities and challenges as we review the impact of the HITECH Act, prepare and implement 10.1, and strive to stay the course during these difficult economical times.

As a leading McKesson Solutions consulting firm, we at IHS Consulting recognize that the HITECH Act offers our clients a unique opportunity and challenge. Your health system and medical staff must demonstrate "meaningful use" of specific technologies by 2011. Is your organization ready? What should you be doing right now – today – to ensure that you aren't left behind? IHS has teamed with Maestro Strategies to ready our clients so that you can receive 100% of the incentive payments. In the next couple of weeks, IHS will send out an email for a complimentary webinar to learn:

- The seven dimensions of EMR Value – will you be able to demonstrate "meaningful use"
- Physician alignment strategies, and the need to further support your medical staff in EMR adoption
- Decisions that will be required of your C Suite and Board
- Changes to your IT Strategic Plan – does it include quality metrics, health information exchange, and care coordination?
- Special issues facing McKesson sites

Webinar speaker, Maestro President and CEO, Pam Arlotto, is a former HIMSS President and advisor to CCHIT. She is the author of the award winning series, *Return on Investment: Maximizing the Value of Healthcare Information Technology*. Patricia Stewart, is a Principal owner of Innovative Healthcare Solutions with more than 30 years experience in the healthcare industry and is past President of the Alabama Chapter of HIMSS. Again, a separate email with the webinar date and time will be sent within the next several weeks.

IHS would like to recognize several of our customers and consultants that have recently met major milestones in their implementations. With recognition of course comes an appreciative "Thank You" for the efforts that these teams put into their project and keeping our on-going client relationships strong and gratifying:

- Alverno Health Systems has successfully completed their Horizon Clinicals, 7.8 sp1 suite of applications to all seven facilities across thirteen campuses located in Indiana and Illinois. Jamie Davenport, IHS Director, managed the Horizon Expert Documentation single standard clinical documentation system at all facilities for Nursing, Respiratory Therapy, Nutrition, Speech, Physical and Occupational Therapy on new Horizon Clinicals servers.



Jamie was responsible for coordinating and working with the design teams consisting of representatives from all facilities, the clinical/administrative disciplines and the vendor. The project started in August 2007, in which the customer faced many new challenges including standardizing across multiple facilities in multiple states, and new vendor software and hardware. The customer also went live with other multiple Horizon products making this one of the largest upgrades for this organization.

- IHS Project Manager, Jean Young has been project managing the standardization and implementation of Horizon Expert Documentation, AdminRx and Clinical Profile over 3 markets (Phoenix, San Antonio and Chicago) which includes 13 hospitals for Vanguard Health Systems (VHS). IHS team member Leslie Adams has been actively involved with the Horizon Expert Orders build, assisting the new team with the build, testing and educational phases. Their first successful go-live took place at one of the five hospitals in the San Antonio market, with a second hospital live in February. Most recently Elizabeth Pruett has joined the AdminRx team as they prepare the Chicago market for their first go-live in May. IHS has enjoyed working closely with Vanguard's Project Managers and team members to ensure success throughout the markets and the individual facilities.

New projects and on-going projects include:

- At McKesson's request, IHS consultant, Billie Lineberry has been assisting Bloomington Hospital as they roll out DAS to their critical care areas. It is with great pleasure that IHS has been requested to assist with this very important implementation.
- Cascade Health Systems (CHS) has been in the process of implementing new products with the 10.1 upgrade to include Horizon Expert Notes (HEN), Horizon Health Summary (HHS), and

Components of CAF. IHS consultants, Vicki Bozeman, Daryl Lynn and Jill Thiele have been instrumental in these implementations.

Jennifer Harrison IHS consultant has been project managing several areas, including Horizon Lab, Horizon Health Summary, and Horizon Surgical Manager. Each area has presented challenges and opportunities, Jennifer has worked with her facility counterparts and the vendor to ensure a successful go-live.

IHS Cindy Birt has been working with the education team to assist with the large training piece of this implementation. The team is closely working with their counterparts at CHS towards a successful go-live scheduled in August 2009.

- Eisenhower Medical Center (EMC) has contracted with IHS to provide assistance with their Horizon Expert Orders (HEO) implementation. Senior consultant Jerry Green, an expert with the design and build of HEO iForms, will be working alongside the team from EMC to incorporate iForms for the physician users at EMC. The go-live date is scheduled for August 2009.
- IHS Director, Elizabeth Pruett is working closely with Mississippi Baptist Health System (MBHS) implementing 10.1 with a scheduled go-live in June. Working with the customer and vendor, the upgrade implementation has seen positive progress in the implementation process and looks forward to meeting their dates.
- Providence Health and Services (PHS), located in Portland, OR, recently went live with the 10.1 upgrade. PHS is a long time McKesson client with a sophisticated build, and Billie Lineberry assisted PHS with their conversion to the new HED configuration tool. Billie has been an expert level flowsheet builder for many years, and she has enjoyed coming up to speed on the new confirmation tool.



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In addition, HIMSS 2009 was held in Chicago, Illinois with attendance that included healthcare IT professionals from around the world. Connections were made among physicians, nurses, administrators, pharmacists, payors and other key players in healthcare IT. While at HIMSS, IHS met with current customers attending the event and prospective customer partners. IHS also met with our business associates who specialize in other vendor offerings allowing IHS to provide our customers a complete suite of service assistance.

Thank you again to all of our great customers and associates. Together we will continue to make great strides and successes.

A handwritten signature in cursive script that reads "Laura".

Laura Hudman
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